



Pacific Knowledge Systems

RippleDown: Report Validator V 8.3

This document focuses on RippleDown Report Validator.

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Intended Use

The RippleDown Software is a decision support system intended to support staff of healthcare organisations in the auditing and/or interpretation of patient data and in the generation of patient reports and/or workflow actions. The criteria it applies is determined by subject matter experts employed by individual clients and is specific to each client site. The software does not contain any pre-programmed clinical information or any inherent diagnostic functionality.

The RippleDown Expert module is intended to be used purely as a decision support system that provides complementary reports for patient data to qualified individuals based upon established rules set up by relevant trained customer domain experts. It is intended that the clinicians receiving reports based on patient results will consider the report in conjunction with all current and previous patient history, and apply their own judgement when determining patient management. It is intended that the clinician does not rely solely on the existence of a report from RippleDown for the management of a patient.



It is the responsibility of the licensee to use the product in accordance with its intended use. In support of this, it is recommended domain experts include a statement consistent with the following on all reports and include the basis for any recommendation made.

“This report has been generated using clinical decision support software. This report is intended to provide adjunctive information only and should not replace clinical judgement.

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Report Validator

The Validator is a RippleDown component used for reviewing cases and their interpretive reports before they are released back to the Online Information System. Before approving a report, a Validator user is able to edit and correct a report if required. For a given RippleDown installation, some projects can be set up to use the Validator, whereas other projects may use the validation facilities provided by the Online Information System if required.

Login Screen

To login to RippleDown:

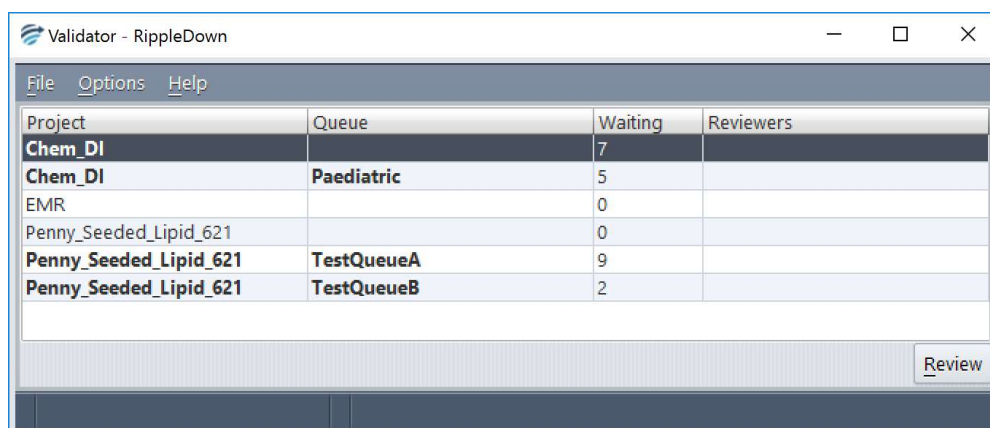
1. Open the application using the icon: 
2. The logon screen will appear with the Report Validator already selected - enter your Username and Password.

Main Screen

The main screen of the Validator shows the list of queues. There is at least one queue for each project. In addition, there may be special-purpose queues that have been setup for the project, for example, to group particular types of cases. There may also be queues corresponding to users who have had cases referred to them by other Validator users. These special-purpose queues will only appear if there are cases waiting on them to be reviewed. As well as these queues, which are for reviewing cases prior to their release to the Online Information System, there may be Copy queues for the independent offline review of some or all cases.

Each queue shows the following information:

- The project name.
- The name of the queue within the project, e.g. the username for a referred queue.
- The number of cases waiting on the queue.
- Any users that are currently reviewing the cases on the queue. Note, several users may review the same queue simultaneously. The RippleDown server will ensure that a particular case will only be reviewed by one user.



Project	Queue	Waiting	Reviewers
Chem_DI		7	
Chem_DI	Paediatric	5	
EMR		0	
Penny_Seeded_Lipid_621		0	
Penny_Seeded_Lipid_621	TestQueueA	9	
Penny_Seeded_Lipid_621	TestQueueB	2	

Reviewing a Case

To begin reviewing the cases in a queue, click on the required queue name. This will activate the Validator Case Viewer, in which individual cases on that queue are presented for your review.

The screen will contain the following information:

- A view of the data in the case.
- The report given by the Knowledge Base.
- Any internal comments given by the Knowledge Base.
- Any notes added by another user (if this case has been referred)
- Buttons for working with the case.

The screenshot shows the 'RippleDown Validator - Chem_DI' window. At the top, there's a header with 'File' and 'Action' menus, and a search bar. Below that, patient information is displayed: '7238049 MRN: 75441 Given: FFJGG Sex: F Yrs: 48 DOB: 21 Nov 60'. A table shows lab results with columns for 'LabNumber', 'Range', and 'Value'. The 'Value' column has a date '15 Oct 09' and time '10:10'. The table includes rows for 'Cholesterol' (6.5*), 'Triglyceride' (0.6), 'HDL' (2.3), and 'LDL' (3.9*). Below the table, there are sections for 'Notes' (FAMILY H/O IHD), 'Ordered' (FBC, ESR, LFT, LIPP, TFT, MALB, CA125), and 'Secondary Tests'. The 'Interpretation:' section contains a red-bordered box with the text: 'Autovalidation level: 0%. The report as a whole has a level of 0%.' Below this, there are 'RECOMMENDATIONS' and 'MEDICARE GUIDELINES'. At the bottom, there are buttons for 'Report', 'Comments', 'Notes', 'Back', 'Skip', 'Refer', 'Accept', 'Close', and 'Help'. A status bar at the very bottom shows 'Waiting: 7 Reviewed: 0 Last case: none'.

Reason for reviewing current Case

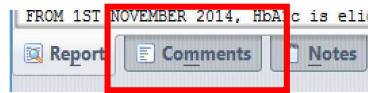
The reason why the current case was queued to the Validator is shown in between the case view and the interpretation panel.

The reasons include:

- The report has not yet been allowed for autovalidation.
- One of the report sections has not yet been allowed for autovalidation, if the autovalidation policy is based on report sections.
- The report has an autovalidation level of less than 100%.
- There is an autovalidation setting given for the case, with a level of less than 100%.
- The report has an internal comment.
- The report has an unevaluated expression or an untranslated comment.

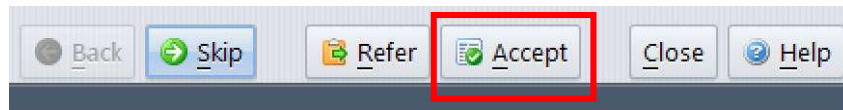
Show Conditions for the Interpretation

The conditions used in the knowledge base to add the individual comments to the report can be viewed by selecting the Comments tab and then right clicking on the appropriate comment and selecting show conditions. The conditions will be displayed just as they are in the Knowledge Builder

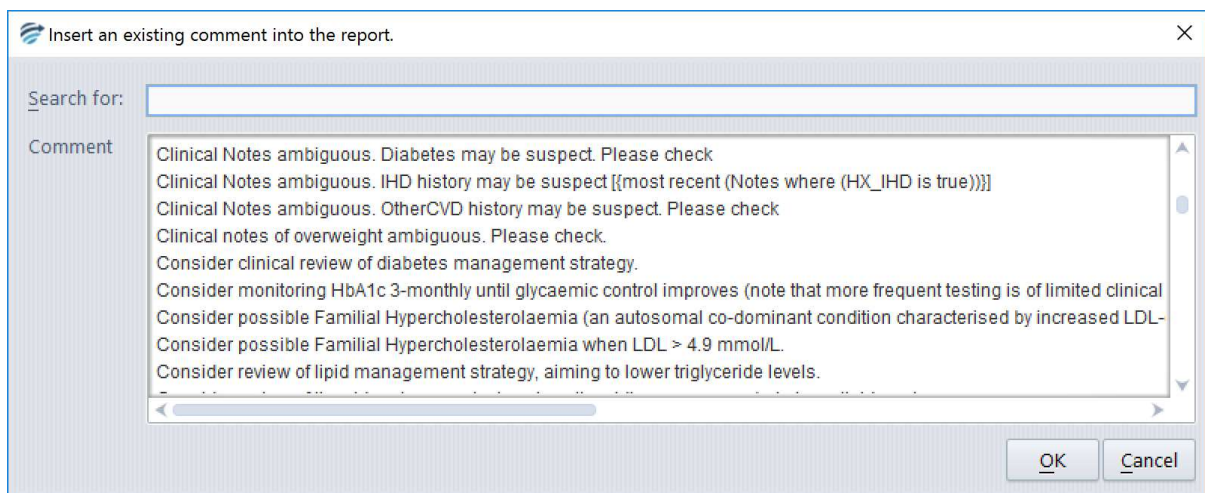
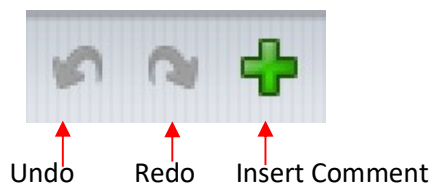


Approving the Interpretation

If you are satisfied that the current report is suitable for release, simply press the Accept button which will send that report back to the Online Information System with a flag indicating that the report is ready for release.

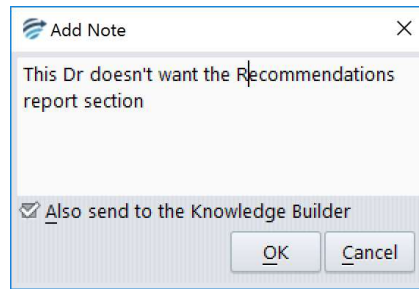


If the current report needs some modification before it can be released, edit the interpretation as required. If a complete comment needs to be added, you can pick from the list of existing comments using the Insert comment button. While making changes to the report, you have access to the Undo and redo buttons to help with the required changes.



Once the edited report is ready for release, press the Accept with change button. You will then be asked to add a note as to why the report was changed. Once you press OK, the edited report will be sent back to the Online Information System with a flag indicating that it is ready for release. A copy of the case, with your reason for change, will be sent to the Rejected queue in the Knowledge

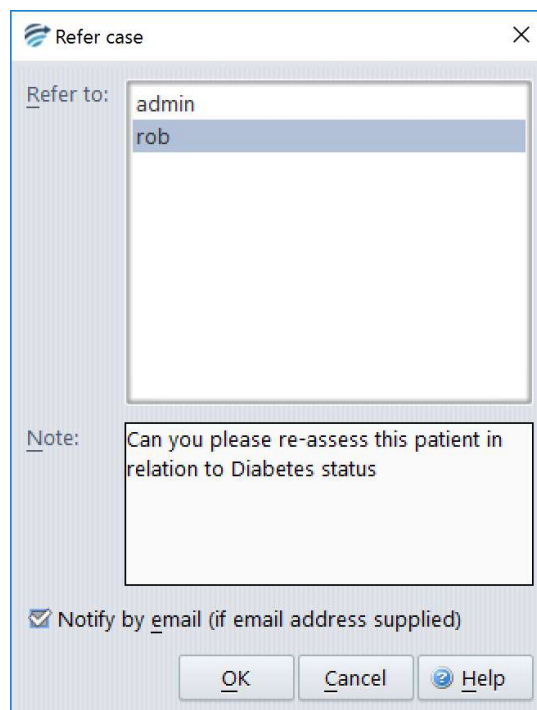
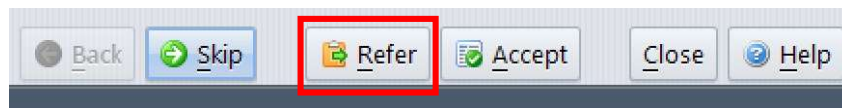
Builder. The Knowledge Builder user will then be able to update the Knowledge Base (i.e. the project) so that subsequent reports for this type of case will be correct.



Once you have approved a report, it will immediately be sent back to the Online Information System. If you believe that you might have mistakenly approved an inappropriate report, contact your System Administrator immediately.

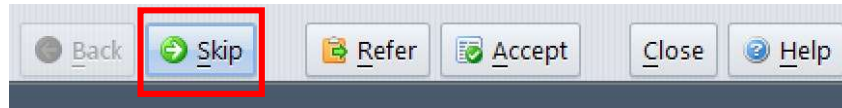
Referring a Case

If there is another Validator user who should check the report, the case can be referred to that person's queue. Click the Refer button and then select a specific user's queue. Your IT administrator can associate email addresses with each user so that the user is informed by email of the arrival of a case in their queue.



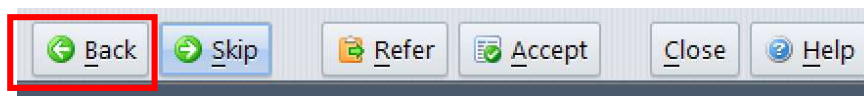
Skipping a Case

If you wish to deal with the case at another time (e.g. when some pending tests have been completed), you can press the Skip button. The case will be available next time you review the queue. The latest version of the test results will be shown at that time.



Previous Cases

Press the Previous button to look at cases you have previously approved, referred or skipped on this queue, in this current session. Please note, you will not be able to change a report that you had previously approved or referred.



Finding a particular Case

By default, cases are presented for review in the order they are received into RippleDown. If however you want to review a particular case that you believe is on this queue, use the Find Case menu item in the File menu and search by case number

RippleDown Validator - Chem_DI

File Action

Find Case... Ctrl+F 441 Given: FFJGG Sex: F Yrs: 48 DOB: 21 Nov 60

Close Search for a case by its Lab Number Ctrl+F 15 Oct 09 10:10

LabNumber	7238049
days_between	false
Cholesterol	< 5.5 6.5*
Triglyceride	< 2.0 0.6
HDL	> 1.0 2.3
LDL	< 3.5 3.9*
HbA1c	
TSH	0.40-... 1.27
CollectedDate	15 Oct 09
Notes	FAMILY H/O IHD
Ordered	FBC, ESR, LFT, LIPP, TFT, MALB, CA125
Secondary Tests	
Doctor Details	
User Defined Fields	
Other LIS Data	

Interpretation: Autovalidation level: 0%. The report as a whole has a level of 0%.

RECOMMENDATIONS
Suggest check HbA1c level to assess diabetes status (fresh sample required).

MEDICARE GUIDELINES
FROM 1ST NOVEMBER 2014, HbA1c is eligible for Medicare rebates when used in the DIAGNOSIS OF DIABETES. A maximum of 1 test in a 12 month period is rebatable.

Report Comments Notes

Back Skip Refer Accept Close Help

Waiting: 7 Reviewed: 0 Last case: none

Logging out of the queue

When a Validator user starts reviewing a queue, a batch of up to 10 cases is immediately sent from the RippleDown Server to the Validator session as a "buffer" behind the scenes. This is done so that

when the Validator user approves a case, the next case can be shown immediately, without having to ask the RippleDown Server for another case. As the Validator user approves cases, the RippleDown Server automatically tries to keep the Validator workstation buffer full of cases. Once you have finished reviewing cases on a queue, it is important to close the queue by clicking the Close. Any cases that have been queued to you but not yet reviewed will be returned to the RippleDown server and so will be accessible by other users. A Validator session will automatically Logout once a specified amount of time has elapsed without any interaction by the user.

